

Online ordering systems DETSOA-62891

What can I buy?

Online ordering systems that allow parents to place orders for school items. Orders are collated and sent to the school with funds deposited into school/P&C bank accounts at least weekly.

The following online ordering systems are available:

- [SchoolShopOnline](#)

This is a **mandatory** arrangement. Schools and P&Cs are only permitted to use the above suppliers.

Key Features:

- Access to online ordering systems (for parents to place orders) for:
 - tuckshop/canteen
 - uniform shop
 - bookshop
 - event ticketing (for example, formals and performances)
 - other modules or value added services may also be available
- Funds deposited into Customers accounts at least weekly
- Support, training and set up assistance is provided
- Agreed performance levels - 99% availability
- Compliance with the department's privacy and security requirements
- Additional suppliers can be added to the arrangement if required (and providing they meet the department's requirements).

Who can use this arrangement?

Schools, P&Cs, TAFEs, Corporate Office and Non-State Schools. It is mandatory for state schools & P&Cs to use this arrangement when procuring online ordering systems.

Supplier details

Discounted pricing has been negotiated with the suppliers.

SchoolShopOnline	 07-32527726  PO Box 388 Albion QLD 4010
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Benefits of using the standing offer arrangement

Value for money

The SOA has been established to ensure you get value for money, with discounted pricing for subscribing to this software.

Peace of mind

Products have been assessed in accordance with the department's Cloud Computing Decision Framework and they comply with the department's strict requirements around treatment of funds, hosting, privacy and security. When you use the SOA, the agreed terms and conditions protect you.

Products and services meet your needs

The arrangement has been developed in consultation with end-users to get a clear picture of the features and benefits users are wanting from online ordering systems. The SOA has been entered into with suppliers best able to fulfil those needs.

Performance monitoring

Key performance measures are in place to measure the supplier's performance under the SOA. Market research is carried out to assess whether the products and services delivered by the SOA continue to meet your needs and that the supplier is providing the required level of service. Your feedback is an essential part of this process.

Who do I contact for help?

Queries regarding the products, pricing, orders and invoicing should be directed to the supplier(s).

Queries relating to this arrangement or supplier performance should be directed to:

Nicole Woods

Contract Manager

☎ (07) 3034 4719

✉ PO Box 15033

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