

SchoolshopOnline eWallet

Overview

SchoolShopOnline's eWallet is a special facility provided by SchoolShopOnline to help parents reduce the banking fees associated with paying by merchant cards.

It is an account where parents can transfer funds to be used for future purchases and/or services, e.g., canteen, uniform or events.

Parents can transfer funds using normal bank EFT transfer process to the SSOL bank account (see example below) referencing their eWallet account number in the transfer reference/description.

Provided the parent uses the eWallet account ID, the funds are automatically added to their eWallet once they have been cleared by the bank. There is no fee for transferring via EFT

Please note that different banking institutions have different processing days so it may take up to 48 hours for the funds to be cleared into the SSOL account.

Once the funds are cleared, the amount deposited will appear in the eWallet account.

Parents can also use the instant top-up facility using credit card. However, this method will incur a merchant fee.

There are no bank merchant fees when purchasing from SchoolShopOnline using funds from eWallet.

The SchoolShopOnline Bank details are:

BSB: 084-004

Account Number: 188592705

The parent's account number should be entered in the bank reference details area as REG000000 field (where the 000000 will be replaced by the parent's eWallet number).

SchoolShopOnline uses the customer eWallet number to identify the account holder so it is important to enter this number correctly. However, if you do make a mistake, simply contact SchoolShopOnline to rectify the problem.

Viewing your eWallet balance

Upon login, the eWallet balance will be displayed on the home screen in the top right corner as shown below:



Using eWallet to pay

Select "eWallet" from the "Payment Method" by clicking on the little black arrow and press "Continue"

